



# Broadband Order Form and Contract

Document version 1.0 Broadband, April 2009

1 Contact details	
1.1 Customer Details	
Company Name	
Billing Address	
City	Municipality
Tel	Fax
Email	

2 Service Options		Choose
3G Mobile Broadband		<input type="checkbox"/>
Fixed Broadband		<input type="checkbox"/>

3 Fixed broadband		Choose
<ul style="list-style-type: none"> <li>• Speeds between 64Kbps &amp; 256Kbps</li> <li>• Always on internet access</li> <li>• Virtual mail hosting (5 email account) OR 1 (one) utlonline account</li> <li>• Fixed IP</li> </ul>		
Broadband 64	175,500/=	<input type="checkbox"/>
Broadband 128	331,500/=	<input type="checkbox"/>
Broadband 256	585,500/=	<input type="checkbox"/>
Domain Name Registration (\$50 per year) (new)		<input type="checkbox"/>
Already registered Domain		<input type="checkbox"/>

3G Mobile broadband		Choose
Broadband 64	130,000/= (VAT Incl)	<input type="checkbox"/>
<ul style="list-style-type: none"> <li>• Speed upto 64 kbps</li> <li>• Always on internet access</li> </ul>		

Moonlight		Choose
<ul style="list-style-type: none"> <li>• Speeds between 64Kbps &amp; 256Kbps</li> <li>• Always on internet access</li> <li>• Virtual mail hosting (5 email account) OR 1 (one) utlonline account</li> <li>• Fixed IP</li> </ul>		
Moonlight 64	60,000/=	<input type="checkbox"/>
Moonlight 128	115,000/=	<input type="checkbox"/>
Moonlight 256	195,000/=	<input type="checkbox"/>
Domain Name Registration (\$50 per year) (new)		<input type="checkbox"/>
Already registered Domain		<input type="checkbox"/>
<i>Note: All prices are inclusive of Tax</i>		

4 E-mail and Username Details		Choose
Please tell us your preferred e-mail address (this will be your username for the Broadband service)		<input type="checkbox"/>
Preferred Username _____ @ utlonline.co.ug		
Preferred Password _____		
Please tell us your preferred domain		<input type="checkbox"/>
Domain _____		
User accounts, _____, _____, _____, _____, _____		

Contract No.	
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5 Installation Details	
5.1 Installation Address	
Address	
City	
Tel	
Nearest Land Mark	
5.2 Telephone Number	
Do you have an existing landline ? <span style="float:right">Choose</span>	
Yes	<input type="checkbox"/>
No	<input type="checkbox"/>
If Yes, please provide the telephone number on which the broadband service will be installed (04____) _____	
5.3 Installation Date	
Would you prefer a self installation Y <input type="checkbox"/> N <input type="checkbox"/>	
If no, preferred date and time of installation	
Note: The estimated lead-time is 3 working days from the date the order is accepted.	

6 Optional Equipment	
6.1 Hardware <span style="float:right">(Please tick your intended options)</span>	
3G Broadband modem	320,000/= <input type="checkbox"/>
ADSL Ethernet modem	135,700/= <input type="checkbox"/>
ADSL Router w/Wireless LAN	171,100/= <input type="checkbox"/>
Moonlight ADSL Modem	70,000/= <input type="checkbox"/>
Additional Line Filter	9,750/= <input type="checkbox"/>
 <u>Note:</u> All equipment comes with 1(one) splitter Also included with equipment purchase at no additional cost, 1(one) surge protector for Broadband modem	
6.2 We confirm that a single 13 amp/240 volt power socket is reserved within 2 meters of the installation point. <input type="checkbox"/>	

7 Installation Costs		Choose
Installation charge (on new landline)	120,900/=	<input type="checkbox"/>
Installation charge (on existing landline)	97,500/=	<input type="checkbox"/>
Installation charge (Moonlight)	50,000/=	<input type="checkbox"/>

8 Optional Services	
Secure mail (offers spam and Anti virus Protection using the latest Heuristic technology)	
Monthly charge	19,500/= <input type="checkbox"/>

(a) The Connection consists of the internet connectivity provided by Uganda Telecom, terminating on a Network Termination Unit (NTU)

to a location where Uganda Telecom cannot serve, this contract will be deemed as terminated and the above cancellation clauses apply.

**6. ACCEPTANCE OF TERMS**

Please ensure that you have carefully read the paragraphs above and that you understand them. Sign below to confirm your Agreement to abide by the terms and conditions therein.

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